

# Reason for return form

Order Number: ..... Order date: / /

First and Last name: ..... Email : .....

Product Code	Qty	Item Description	Reason	Reasons for Return with their Codes
				1. Different from the Image on the Website 2. Item Arrived Too Late 3. Package Damaged 4. Wrong Item Received 5. Defective / Damaged Item 6. Size Issue 7. Style Not Suitable 8. Changed My Mind

## How to return my items?

1. Fill out the form indicating all the returned products and the return reason code.
2. Print the form and place it in your package with the items to be returned.
3. Send your package via La Poste to the following address:

Atelier Medoosa  
30 Chemin de Montrabé  
31240, Saint-Jean

4. Keep the proof of deposit of your package.
5. You would like to:

Receive a refund (within a maximum of 21 days).     Proceed with a product exchange.

For any questions, please contact us by email at: [shop@guillaumalexandre.com](mailto:shop@guillaumalexandre.com) . Note:  
You have a **withdrawal period of 14 days from the receipt of your order**, we will not proceed with any refunds after this period.